

*12/2/2021 Rider Experience and Operations  
Committee Meeting Written Public  
Comment Submissions*

Submissions

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## Joe Kunzler

28 November 2021

Dear Sound Transit Board and Staff;

Mr. Go Sound Transit here. I feel at this time I need to be acute with you, I just hope I'm *not* rude.

1. The recent train stoppages involving an acquaintance of mine each time is totally unacceptable. Ditto the blaming riders when you/Sound Transit did NOT communicate with the stranded riders in the second instance. This should not become normal, because we will lose the *fragile* opportunity to regain ridership.

2. Also totally unacceptable as a state of repair: The escalator situation. At this point, it should be declared an emergency and emergency funding *plus time* provided to replace the Downtown Seattle Tunnel escalators. The fact escalators are failing beyond the Downtown Seattle Tunnel does not portend well. Perhaps time to research building better ones, eh?

3. Finally totally unacceptable: Lack of social media reporting on service disruptions. You/Sound Transit need to make this a top priority for the disability community, if nobody else please. I *know* it's hard to post one's Ls, but dammit the disability community needs to plan out our mobility. Some of us luckily not me have to plan where the working elevators and escalators are. Most like me need to string together connections also - and when one like me lives in a place where the transit ends at 9 PM at night... making those connections matters.

4. If the current Board structure cannot provide the proper oversight of Sound Transit then it is past time to directly elect the Sound Transit Board and put people on there who genuinely care like the San Francisco BART Board which is a stunning success right now. I have a strong list of transit advocates who like Boardmembers Badassuchi & Constantine & Roberts & Juarez & Keel genuinely care, are aspirational, and are philomaths - lovers of learning. This is your moment to truly govern, please do.

5. WHEN I CHEER "GO SOUND TRANSIT", IT MEANS LET'S EXTEND HIGH QUALITY TRANSIT SERVICE TO THE CENTRAL PUGET SOUND NOW TO ROLL BACK A CLIMATE EMERGENCY AND MOBILITY CRISIS - AND KEEP THINGS IN A STATE OF EXCELLENT REPAIR WITH KINDNESS & INCLUSION FOR ALL. *THERE YOU GO...*

Thanks for reading. Sorry I had to be blunt.

Respectfully GO SOUND TRANSIT;

Joe A. Kunzler

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P.S. This Urbanist thread is worth a

read: <https://twitter.com/UrbanistOrg/status/1464462689820811268>